

Scheduling and Arrival Time

Photographer should be given a 10-15 minute window for arrival as shoots are often back to back and unexpected things pop up during those shoots. We will text if we are running behind.

At the Shoot

Properties will be shot "as-is", so someone should be there before and during the shoot to ensure things are moved. If you have a preference on how things should be photographed, please let us know, otherwise please trust and accept the outcome of our decisions. For help with how to prep the home for photos/sale please visit our website www.prepmyhomeforphotos.com

After the Shoot

Coulee360 Photography delivers all edit images to your personal Coulee360 Photography account within 24 hours after the photo shoot has finished. Coulee360 Photography guarantees 98% of all DAY SHOOT will be delivered within 24 hours to customers personal Coulee360 Photography account. In rare situation with example server issues the delivery may exceed the 24 hour guarantee.

Cancellation, No-Show and Inclement Weather Policy

If you have to cancel a photoshoot even up to the morning of, we have great news. We do not charge a cancellation fee. If inclement weather happens the day of the shoot, we can reschedule for another day for interior and exterior. Or we can get the interiors at least that day and come back and shoot the exterior when the weather is in ideal condition for photos.

Pricing

Prices are subject to change at anytime. But we will send out communication as to any changes.

Rights and Usage

This can get confusing. You aren't buying the photos from us. When you hire us, we license the usage of that content to you for the duration of the listing contract. You don't own the content and can't give, gift, or resell the content to any other entity or recoup your expenses.

Billing and Payment

We work hard to get your images back to you as soon as possible, so we ask that you provide payment as soon as possible. We give 15 days for payment to be made once the invoice has been sent to your email. If we still haven't received payment for services by day 30, we will issue a late payment fee of 10% of invoice total and we will only issue that if you don't respond to our notices.